

Agenda-at-a-Glance

Tuesday, February 27

	ROOM 205 ABC	ROOM 200 ABC
12:15	REGISTRATION Lunch served in the Experience Zone <i>Sponsored by Guidewire, Octo Telematics, Zywave, Mobileye</i>	
1:00		WELCOME!
1:10	AI: What's Your Plan? <i>Mike Fitzgerald, Celent</i> <i>Eric Weisburg, Novarica</i>	Extreme Weather Risk in Canada: The Time to Act was Yesterday <i>Blair Feltmate, Intact Centre on Climate Adaptation</i> University of Waterloo
1:45	Case Studies in AI <i>Lawrence Wong, Munich Re</i> <i>Huw Morgan, Economical</i>	Tackling the Customer Experience Challenge <i>Sherif Gemayel, Sharp Insurance</i> <i>Steve Wagler, Josslin Insurance</i> <i>Michael Brattman, OTIP</i>
2:20		Exploring and Exploiting Your Next User Interface <i>Andrew Lo, Kanetix</i> <i>Rob Dunlap, Practice Lead - Watson, IBM</i>
2:50	COFFEE BREAK Served in the Experience Zone <i>Sponsored by Guidewire, Octo Telematics, Zywave, Mobileye</i>	
3:15	The Rapid Advancement of Drone Technology has Entered the Insurance Industry <i>Michael Cohen, Industrial Skyworks</i>	Focused Differentiation Through Data Science, Lean Start-up and Digital Ecosystems <i>Hashmat Rohian, Co-operators Group</i>
3:50	AI, Customer Journeys and Systems of Intelligence in Insurance <i>Charles Dugas, Element AI</i>	CX: Today's Reality and the Path Ahead for Insurance Moderator: <i>Mark Breeding, SMA</i>
4:20		KEYNOTE: Millenials Driving Consumer and Insurance Markets <i>David Coletto, Abacus Data</i>
4:50		ICTA CEREMONY <i>Sponsored by Kanetix and Octo Telematics</i>
5:10	RECEPTION IN THE EXPERIENCE ZONE Entertainment by Candyapple Jazz Band <i>Sponsored by Willis Towers Watson and Goose Digital</i>	
6:30	DAY ONE CLOSSES	

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Wednesday, February 28 – Morning

	ROOM 205ABC	ROOM 200ABC	ROOM 204ABC
7:45	REGISTRATION Breakfast served in the Experience Zone <i>Sponsored by Guidewire, Octo Telematics, Zywave, Mobileye</i>		
8:30		WELCOME!	
8:40		KEYNOTE: Technology Trends to Further Disrupt the Insurance Landscape in 2018 <i>Andrew Lo, Kanetix</i>	
9:30		When Data Transforms an Insurer's Business <i>James Barber, Information Builders</i>	The Insurance Marketplace: Threats Abound, How Do I Win? <i>Neil Huzinga, Arun Bay</i> <i>Bill Morris, Navicom</i>
10:00	COFFEE BREAK Served in the Experience Zone <i>Sponsored by Guidewire, Octo Telematics, Zywave, Mobileye</i>		
10:25	Digital Transformation for Enhanced Customer Experience <i>Stephanie Inglis, Goose Digital</i> <i>Tim Currie, Navigators Insurance</i>	The Changing Shape of Autos and Insurance <i>Catherine Kargas, MARCON</i> Autonomous Vehicle Insurance: Time to Act <i>Gwenn Bezard, Aite Group</i>	Attracting New Customers is Getting Harder Moderator: <i>Ian Portsmouth, Canadian Underwriter</i>
11:00	How to Train Your AI <i>Steve Holder, SAS</i>	New Opportunities: Integrating Telematics Data in Claims for Immediate and Future Value <i>Cletus Nunes, Octo Telematics</i>	Making the Offer; Closing the Deal Moderator: <i>Doug Grant, Insurance-Canada.ca</i>
11:35	Connected Customers Matter... Do Brokers? <i>Phil Henville, Hubio</i>	The Future of Automobiles and Insurance Moderator: <i>Ryan Stein, IBC</i>	Servicing the Customer; Retaining the Business Moderator: <i>Doug Grant, Insurance-Canada.ca</i>
12:05	LUNCH Served in the Experience Zone <i>Sponsored by Guidewire, Octo Telematics, Zywave, Mobileye</i>		

Agenda-at-a-Glance

Wednesday, February 28 – Afternoon

	ROOM 205ABC	ROOM 200ABC	ROOM 204ABC
1:05	Delivering a Next-Gen Experience to the Next-Gen Applicant <i>Samir Ahmed, X by 2</i>	Blockchain: Is It the Future of Insurance Technology? <i>Iliana Oris Valiente, Accenture</i>	Looking Ahead: Broker – Insurer Connectivity Moderator: <i>Colin Simpson, IBAO</i>
1:40	Under the Waterline: How the Core will Modernize to Support Tomorrow's Digital Enterprise <i>Dan Woods, Socotra</i>	Blockchain Panel: Challenges, Limitations and Practical Applications Moderator: <i>Charles St Louis, Healthblock Identify</i>	
2:10	COFFEE BREAK Served in the Experience Zone <i>Sponsored by Guidewire, Octo Telematics, Zywave, Mobileye</i>		
2:35	Advances in Extended IoT <i>Igor Gonchar & Plamen Bliznakov, EPAM Systems</i>	Winning Through Partnerships <i>Marc Lipman, AIG</i> <i>Dave Kruis, FairVentures</i> <i>Chris Murumets, Cookhouse Labs</i> <i>Joseph D'Souza, ProNav</i>	We Are With You: Insurer-Broker Connectivity <i>Tom Reid, Aviva Canada</i> <i>Simon Brown, RSA Canada</i>
3:10	Solving Real Problems with Artificial Intelligence <i>Jason Rodriguez, Willis Towers Watson</i>		Insurance: Is It a People Business? Moderator: <i>Wendy Watson, ORBIT</i>
3:45		INNOVATION SHOWCASE <i>Aly Dhalla, Finaeo</i> <i>Samuel Falmagne, Shift-Technology</i> <i>Joseph D'Souza, ProNavigator</i> <i>Rain Takahashi, Jauntin'</i> <i>Charles St Louis & Deep Prasad, Healthblock Identity</i> <i>Jas Khehra, Espresso Claims</i>	
4:30	CONFERENCE CLOSES		