



Agenda-at-a-Glance

Morning

	Ballroom D	Room 201BC	Room 202AB	Room 203AB
7:45	REGISTRATION AND BREAKFAST IN THE EXHIBIT HALL <i>Sponsored by Korem</i>			
8:30	Welcome!			
8:40	KEYNOTE: Creating a Culture of Innovation <i>Craig Haney, Communitech</i>			
9:25		Core System & InsurTech Fusion: Catalyst for Innovation & Transformation <i>Michael Connor, Silicon Valley Insurance Accelerator</i>	Fireside Chat: Omni-Channel: How the customer Chooses to Engage <i>Jason Stora, Aviva Canada; Carrie Russel, Fin+Tech Growth Syndicate</i>	
9:55	COFFEE BREAK IN THE EXHIBIT HALL <i>Sponsored by Korem</i>			
10:20		Managing Uncertainty Through Location Intelligence <i>Jean-Sébastien Guy, Korem</i>	Accelerating Insurance Transformation: Innovation Partnerships <i>Mike Fitzgerald, Celent; Dave Kruis, FairVentures</i>	
10:55		What Lessons Can Broker-Based Insurers Draw From Direct Carriers? <i>Philip Henville, Hubio</i>	What an Insurer Must Do To Retain Clients <i>Sue Britton, Fin+Tech Growth Syndicate</i>	
11:30	Technology Award Nominations: Behind the Scenes Moderator: <i>Doug Grant</i>	Big Data/Analytics: Beyond the Hype <i>Cindy Maiké, Hortonworks</i>	Architecting an Agile Enterprise <i>Samir Ahmed, X by 2</i>	Digital Insurance Done Right (Featuring Assumption Life) <i>Andrea Masterton, eSignLive; Georges Leger, Assumption Life</i>
12:00	LUNCH IN THE EXHIBIT HALL <i>Sponsored by OCTO Telematics, Kumaran And Hortonworks</i>			





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Afternoon

	Ballroom D	Room 201BC	Room 202AB	Room 203AB
1:00	Technology Award Nominations: Behind the Scenes Moderator: <i>Doug Grant</i>	Tales of Machine Learning, Analytics at the Edge, Deep Learning <i>Kelly Southall, SAS</i>	InsurTech: Hype or Real? <i>Jeff To, Salesforce</i>	Digital Strategies: Customer Acquisition, Retention & Engagement <i>Srinivas Thota, Razi Parvez, Kumaran Systems</i>
1:30		Analytic Disruption: Reframe Core/ Enable Digital <i>James Barber, Information Builders</i>	Ripe for Disruption: Navigating Hype Around #InsurTech And Blockchain <i>Magda Ramada, Willis Towers Watson</i>	Customer Experience: Faster Payments in an On-demand Economy <i>Duane Williams, Interac</i>
2:10		Immediate and Future Value: Integrating Telematics Data in Claims <i>Cletus Nunes, Octo Telematics North America</i>	Big Commercial Disruption: A Case Study <i>Dave Kruis, FairVentures Alex Callahan, Federated Insurance Kevin Forestell, Dozr</i>	
2:40	COFFEE BREAK IN THE EXHIBIT HALL <i>Sponsored by OCTO Telematics, Kumaran And Hortonworks</i>			
3:05		Content Out of Contacts: Measure Customer Experience through Advanced Analytics <i>Jon Kelso, Manulife (Session Sponsor: Qlik)</i>	InsurTech & MatureTech: Blending New & Old Panel Moderator: <i>Mark Breathing, Strategy Meets Action</i>	
3:40	Behind the Wheel of Disruption: What's Driving Your Consumers? <i>Andrew Lo, COO, Kanetix</i>			
4:25	ICTA CEREMONY <i>Sponsored by Kanetix</i>			
4:50	RECEPTION IN THE EXHIBIT HALL <i>Sponsored by Willis Towers Watson And Qlik</i>			
6:30	CONFERENCE CLOSES			

